

## **Vermont Immunization Registry Quick Guides**

**April 2022** 

## **Quick Reference Guide for Health Care Providers**

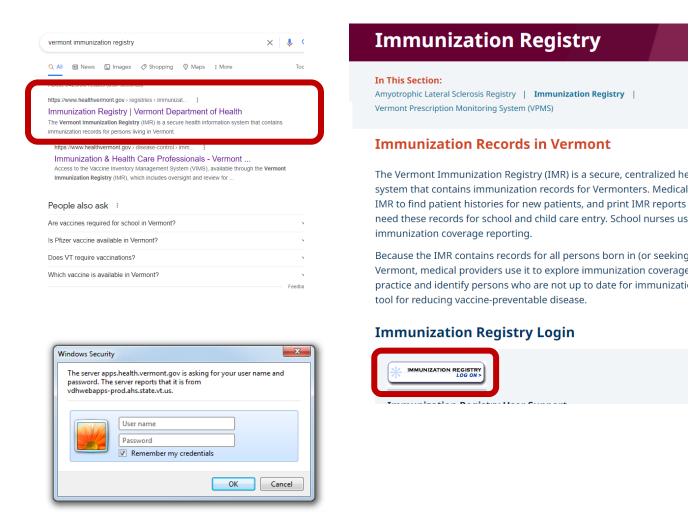
Support Telephone: 1-888-6VT-IMMS (1-888-688-4667) Email: IMR@vermont.gov

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#### Logging into the Vermont Immunization Registry

- Open Google Chrome, Mozilla Firefox, or Microsoft Edge.
- Search for Vermont Immunization Registry.
- Select the option, saying Immunization Registry Vermont Department of Health. OR type https://www.healthvermont.gov/stats/registries/immunization-registry in the address bar.
- Click the Immunization Registry graphic halfway down the page to log into the registry.
- Enter your username, password, and click OK.



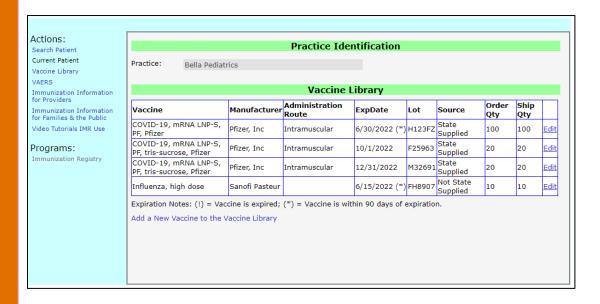
If you have forgotten your username or password, please contact the support line at (888) 688-4667 or by emailing IMR@vermont.gov.

Access to the Registry is limited by law.

#### **The Basics**

## **Utilizing the Vaccine Library**

- Select Vaccine Library on the left side of the screen.
- If you participate in the Vermont Vaccine Program and state-supplied vaccine is delivered to your office, the details (lot number, manufacturer, expiration date) will be automatically loaded into your vaccine library. Use this info to auto-complete the details of an immunization when entering a current immunization.
- Enter any additional vaccine you may have in your office into the system. Click Add a
  New Vaccine to the Vaccine Library. When adding a new vaccine to the library,
  enter the type of vaccine, expiration date, manufacturer, and lot number.
- Click Save.

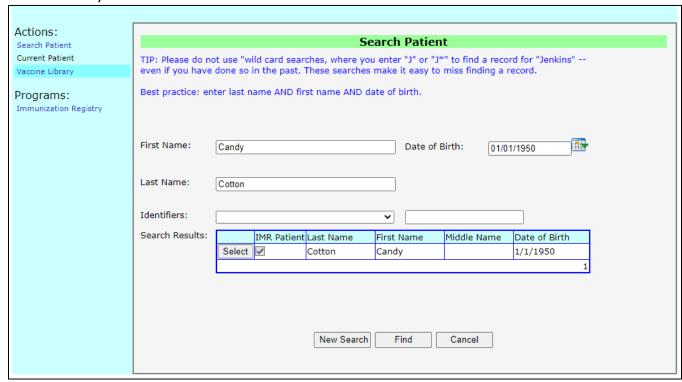


To delete a vaccine from your vaccine library, click on **Edit** to the right of the vaccine you would like to remove. Then select **Delete** at the bottom of the page and click **OK** to proceed with deletion.

## Searching for a Patient

- Click Search Patient.
- Enter the patient's last name, first name, and date of birth. (Use the Tab key or mouse to move between cells)
- Click **Find**. A list of possible matches will be displayed.
- Click **Select** next to the correct patient's name.

**Note:** If no patient is found, click **Add New**. (See page five for adding/editing patient information)



## Add / Edit Patient Information

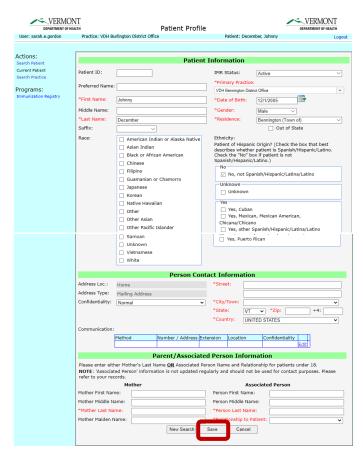
#### **Add Patient Information**

 Required fields are in red and must be completed, except for mother or guardian name if patient is over 18. We recommend all information be completed if data is available.

#### **Edit Patient Information**

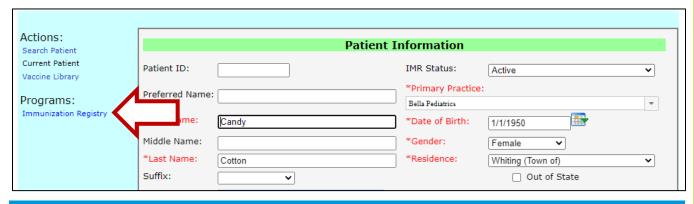
- Click in the field and make the necessary changes.
- Check address and phone number against your records to be sure it is up to date. Only mother or guardian name is required, not both.
- Click Save.

**Note:** If this patient was a patient at another practice, you will get a pop-up asking if you want to change the patient's association. Select your practice from the dropdown list and click save.



## **Entering Information**

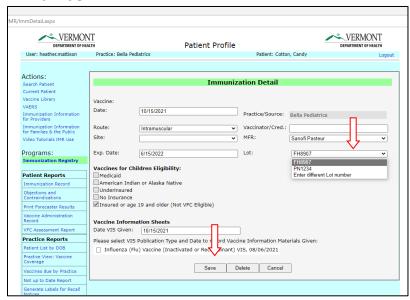
From the Patient Information screen, click the blue **Immunization Registry** link on the left side of the screen. (If it is grayed out, or nothing happens when you click on it, that means that we are missing required information in the demographic fields.)



**Entering Current Immunizations** 

The Registry makes it easy to enter immunizations by auto-filling from your vaccine library.

- Enter the immunization date next to the vaccine type listed on the grid and hit enter.
- A route, expiration date, manufacturer, and lot number will auto-fill from the vaccine library. Check the lot number first. If it does not match the number you administered, use the arrow to the right of the lot number to choose the correct lot number.

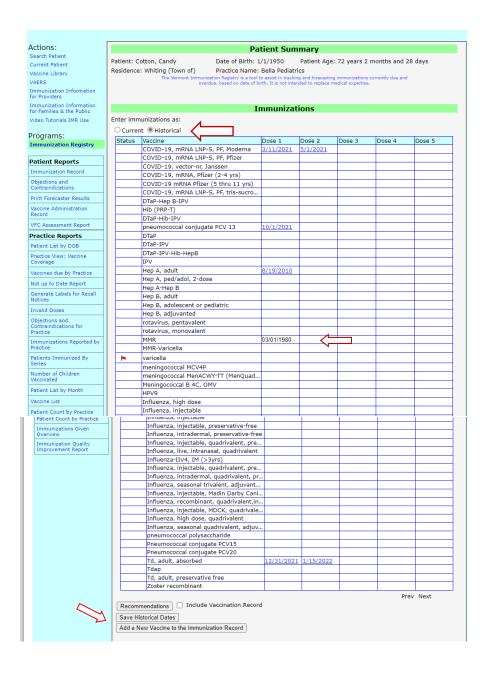


- Add the name and credentials of the Person who administered the vaccine.
- Click one or more of the Vaccines for Children (VFC) eligibility criteria.
- Click one or more of the Vaccine Information Statements (VIS) Given. Click Save.

#### **Entering Historical Immunizations**

If you are entering vaccinations given at another practice, use the historical button. This will allow you to enter "just the date" and type of shot.

- Click the radio button next to Historical above the grid on the left side.
- Enter the immunization dates next to the vaccine type listed on the grid.
- Click Save Historical Dates.



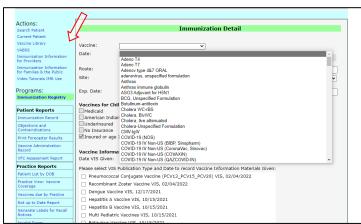
#### **Entering an Unusual Immunization**

The vaccine grid is a list of commonly administered vaccines. However, it is possible you will have a patient who has received an unusual vaccine, like yellow fever for travel, or rabies after exposure to an animal bite, or was given a different formula of a vaccine already listed. To record a vaccine not on the grid:

- Click the circle next to **Historical** above the grid on the left side.
- Choose "Add a new Vaccine to the Immunization Record," just below the gray Recommendations button.



 Choose the vaccine from the drop-down list, enter the **Date** it was administered, and click **Save.**



**Note:** You are not required to enter other vaccine details if you have clicked the Historical radio button.

#### **Correcting an Immunization Date**

Historical immunizations should only be changed when you know that the information you have is more complete and/or accurate.

- To edit an immunization date, click on the incorrect date, and make the desired changes.
- Click Save.
- To delete an immunization date, select the date and click **Delete**.

If you have trouble or questions about correcting an error, contact the IMR support team at 888-688-4667 or IMR@vermont.gov.

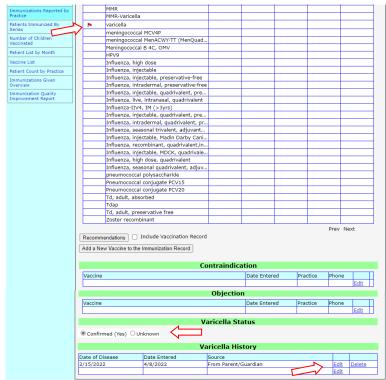
**Note:** Current immunization information can only be changed or deleted by the practice that administered the immunization.

#### **Entering Varicella History**

When you add a date to Varicella History, a red flag appears on the immunization grid next to the varicella line, to indicate the patient has had chicken pox.

- From the Patient Summary screen, scroll down to Varicella History at the very bottom of the page.
- Click Edit and the Date Entered will auto fill. Enter the Date of Disease, choose the appropriate Source and click Update.

Note: To record that the patient has had varicella when you do not know the date, click the radio button under Varicella Status to "Confirmed (Yes)." Complete as much information that is known.

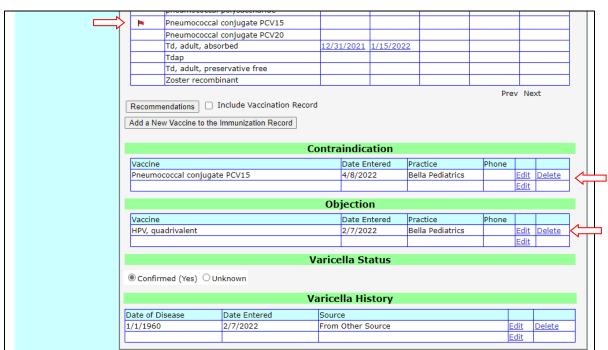


#### **Entering Contradictions and Objections**

When you add a contraindication and/or objection, a **red flag** appears on the immunization grid. Some practices find entering this information helpful so they can distinguish between patients who have missed scheduled immunizations and those who have not received them because of a medical reason (Contraindication) or a non-medical reason (Objection).

- From the Patient Summary screen, scroll down to **Contraindication or Objection**.
- Click Edit and Date Entered will auto-fill.
- Choose the type of vaccine and click **Update**.

**Note:** The practice name will auto fill after clicking **Update**.



**Note:** Please see patient level reports for viewing or printing a complete list of contraindications and objections.

#### **The Vaccine Forecaster**

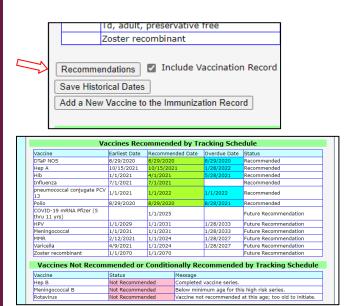
#### Using the Vaccine Forecaster

This feature provides a list of immunizations due for each patient based on age, immunization history, and the CDC Immunization Schedule.

#### Important!

If you have entered immunizations today for the patient, make sure you have clicked **Save** or **Save Historical Dates** before clicking **Recommendations**.

- Check Include Vaccination Record to display a chart indicating not only the immunization dates by series, but whether each immunization is valid according to the ACIP schedule.
- Click **Recommendations**. The forecaster will display which vaccines can be given, which vaccines are recommended, and which vaccines are overdue.
  - The Recommended Date shows the date the next dose should be administered based on the ACIP schedule, the patient age, and previous vaccines given.
  - The Earliest Date shows the absolute earliest date an individual could receive the vaccine and still have it be valid. This is helpful for determining Minimum Intervals.

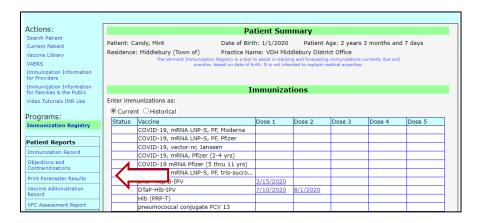


Vaccination Record			
Vaccine Group (Vaccine)	Date Administered	Status	Evaluation Reason
DTP (DTaP)	3/15/2020	VALID	
DTP (DTaP)	7/10/2020	VALID	3
DTP (DTaP)	8/1/2020	INVALID	This immunization event occurred prior to the specified minimum interval for this dose.
Hep A (Hep A ped/adol 2 dose)	4/15/2021	VALID	
Hep B (Hep B peds, less than 20yrs)	1/1/2020	VALID	
Hep B (Hep B peds, less than 20yrs)	3/15/2020	VALID	
Hep B (Hep B adult >=20 yrs)	4/15/2021	VALID	
Hib (Hib-PRP-T (ActHIB, Hiberix))	7/10/2020	VALID	
Hib (Hib-PRP-T (ActHIB, Hiberix))	8/1/2020	INVALID	This immunization event occurred prior to the specified minimum interval for this dose.
MMR (MMR)	1/15/2021	VALID	
Polio (IPV)	3/15/2020	VALID	
Polio (IPV)	7/10/2020	VALID	
			This immunization event occurred

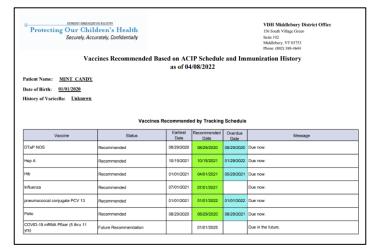
**Note:** Pink shows completed series, green shows immunizations due, blue shows overdue dates, and all white shows the patient is on target with the Immunization Schedule.

#### **How to Print Forecaster Results**

- Click on Print Forecaster Results on the left side of the screen under Patient Reports.
- Click Create Report. It will open a new window using adobe reader or another .pdf reader.
- To print, click the printer icon on menu bar in the upper left corner.







## **Immunization Registry Reports**

Using the IMR, you can generate many different reports to help you manage your practice.

**Patient Level Reports** are reports about an individual patient. You may print a patient level report for any person in the system.

If you have a need for information that you believe is contained in the IMR, and you do not see a report that applies, please contact the Immunization Registry Manager. The IMR team can design specialized reports when necessary.

#### How do I Find the Reports



To find the report menu, you must be in a patient record first.

- Click Search Patient. Search for any patient and click select.
- Click the blue **Immunization Registry** link on the left side of the screen. All reports are on the lower left side of the screen.

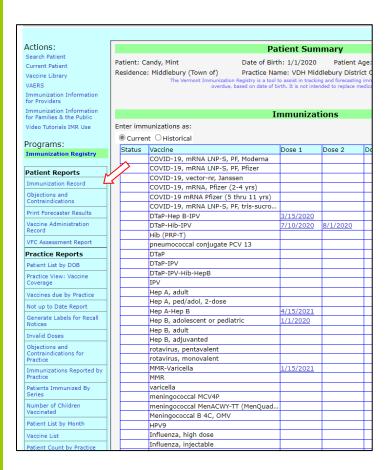
Patient Reports are reports based on an individual. These include several ways of viewing the patient's vaccine history, a report showing the vaccines due according to the Forecaster, and a report documenting the contraindications and objections you have recorded for that patient.

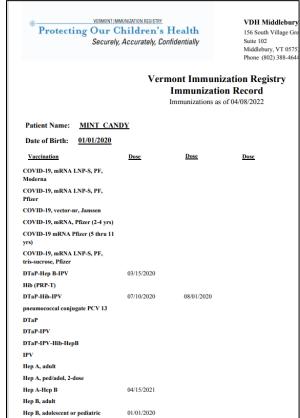
## **Patient Level Reports**

#### **Immunization Record**

This report provides a summary of which vaccines have been administered. This is the best record to use when patients ask for their immunization histories.

- Click Immunization Record under Patient Reports on the left side of the screen.
- Click Create Report. It will open a new window using adobe reader or another .pdf reader.

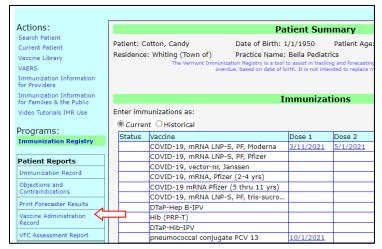




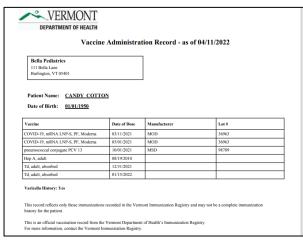
#### Vaccine Administration Record

This report provides a history of which vaccines have been administered. It includes the vaccine, date of dose, manufacturer, and lot number, provided these fields have been completed. This is the best report to use for adults because it shows only the immunizations given.

- Click Vaccine Administration Record under Patient Reports on the left side of the screen.
- Click Create Report. Clicking "Provide Covid-19 Vaccination Record" will print a report with only COVID vaccine information. Do not click that option if you want a complete record. It will open a new window using adobe reader or another .pdf reader.

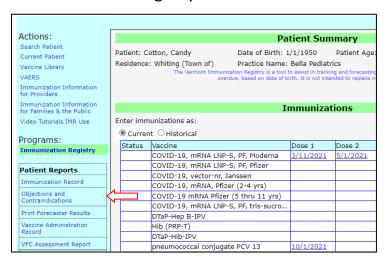


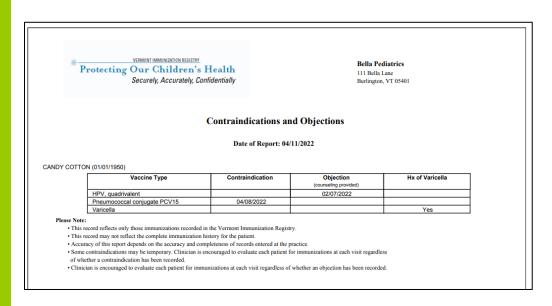




#### **Objections and Contraindications**

This report provides a summary of any contraindications or objections to vaccines entered into the registry -- for an individual.





## **Troubleshooting**

If you try to login, but when you click OK with your username and password, the whole page disappears –

- You most likely have a pop-up blocker in place.
- If using Mozilla Firefox. Go to 
  → options → content → pop-up blocker exceptions. Add our program address:

  https://apps.health.vermont.gov/PatientProfile/default.aspx
- If using Microsoft Edge. Go to → Privacy and security → Block popups → switch to "off".
- If using Google Chrome. Go to : → Settings → Security and Privacy → Site Settings → Pop-ups and redirects customized behaviors → Add → https://apps.health.vermont.gov/PatientProfile/default.aspx
- Or call us toll free for help at 1-888-688-4667

#### If you have forgotten your password or your password has expired-

• Please call 1-888-688-4667 for help. Representatives are available weekdays between 7:45 am and 4:30 pm.

# If the window asking for your username and password keeps coming back even though you have double checked that you are entering it correctly –

 If a password is entered incorrectly multiple times, the account will lock up, such that even if you enter the correct password after that, it will not allow you to login. We recommend waiting for 10 minutes and then trying again with the correct password.

## If you try to open a report, but when you click Create Report, nothing happens -

- Our reports require a .pdf reader to view them. You can download Adobe Reader for free or use another reader of your choice if you prefer.
- Find Adobe Acrobat here: https://get.adobe.com/reader/
- Or call us toll free for help at 1-888-688-4667.

## If you find more than one record for a patient -

- Please call us at 1-888-688-4667.
- Enter information into either record we will merge them together.

# If you get a message saying Chrome, Firefox and Edge are the only supported browsers for the Vermont Immunization Registry –

• Some computers have another browser, like Safari (Apple) set up to open by default. The Immunization Registry is only accessible through three browsers: Google Chrome, Mozilla Firefox, and Microsoft Edge.

#### If you need further assistance -

- Email the Immunization Registry Team at <a href="mailto:imr@vermont.gov">imr@vermont.gov</a> or
- Call 1-888-688-4667 weekdays between 7:45 am and 4:30 pm.