This quick guide covers issues logging in to the Immunization Registry app (and test app). If you need additional assistance, email the Immunization Registry Team at IMR@vermont.gov or call 1-888-688-4667 on weekdays between 7:45 AM and 4:30 PM.

Browser and device types

- The Immunization Registry Page (healthvermont.gov/stats/registries/immunization-registry) is the location of the login link to the Registry (and the test app), both only supported on the Microsoft Edge, Mozilla Firefox and Google Chrome browsers. The logins are incompatible with Internet Explorer, Safari, Opera, and any other web browsers and will not open if clicked.
- If your click the link above and the webpage opens in an unsupported browser, you will need to either change your default browser through your computer's settings or you can copy and paste the link into a supported browser.
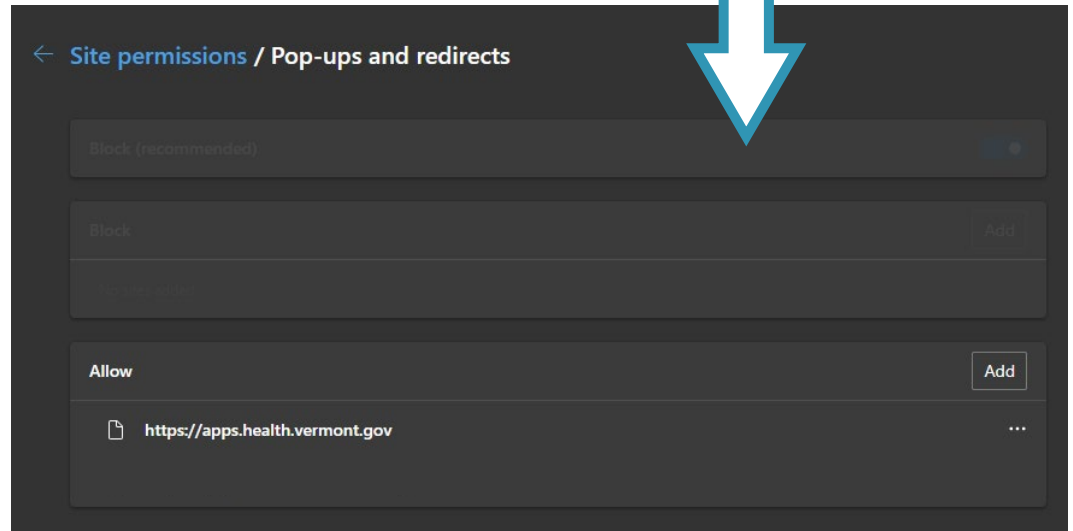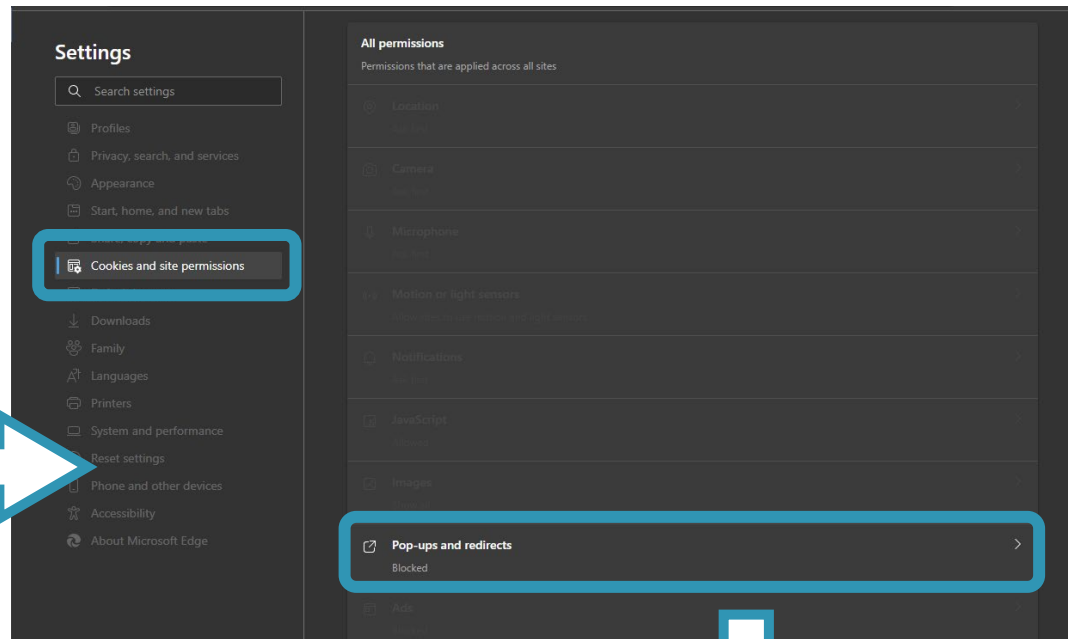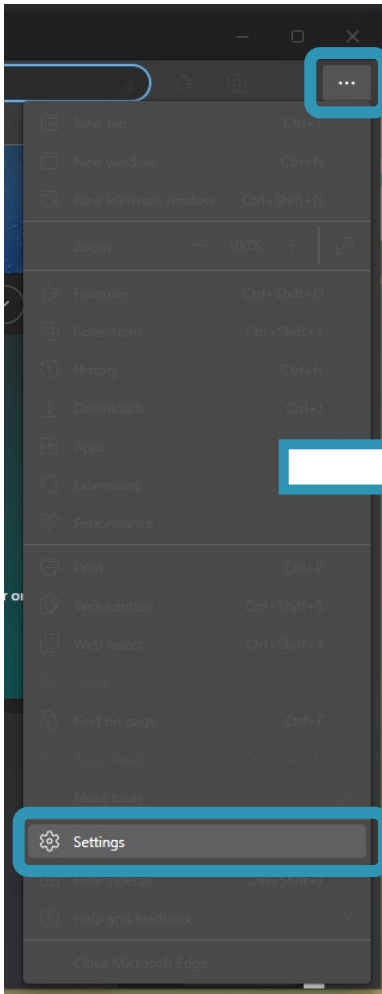- The app is not supported on mobile devices.

Popup Blocking

If the app is not loading in the correct browser, there is a chance it is being interrupted by the default pop-up blocker. This setting can also affect whether reports will fully load for some users. To solve this, you will need to copy the url for the application (below) and paste it into the pop-up whitelist in the browser settings.
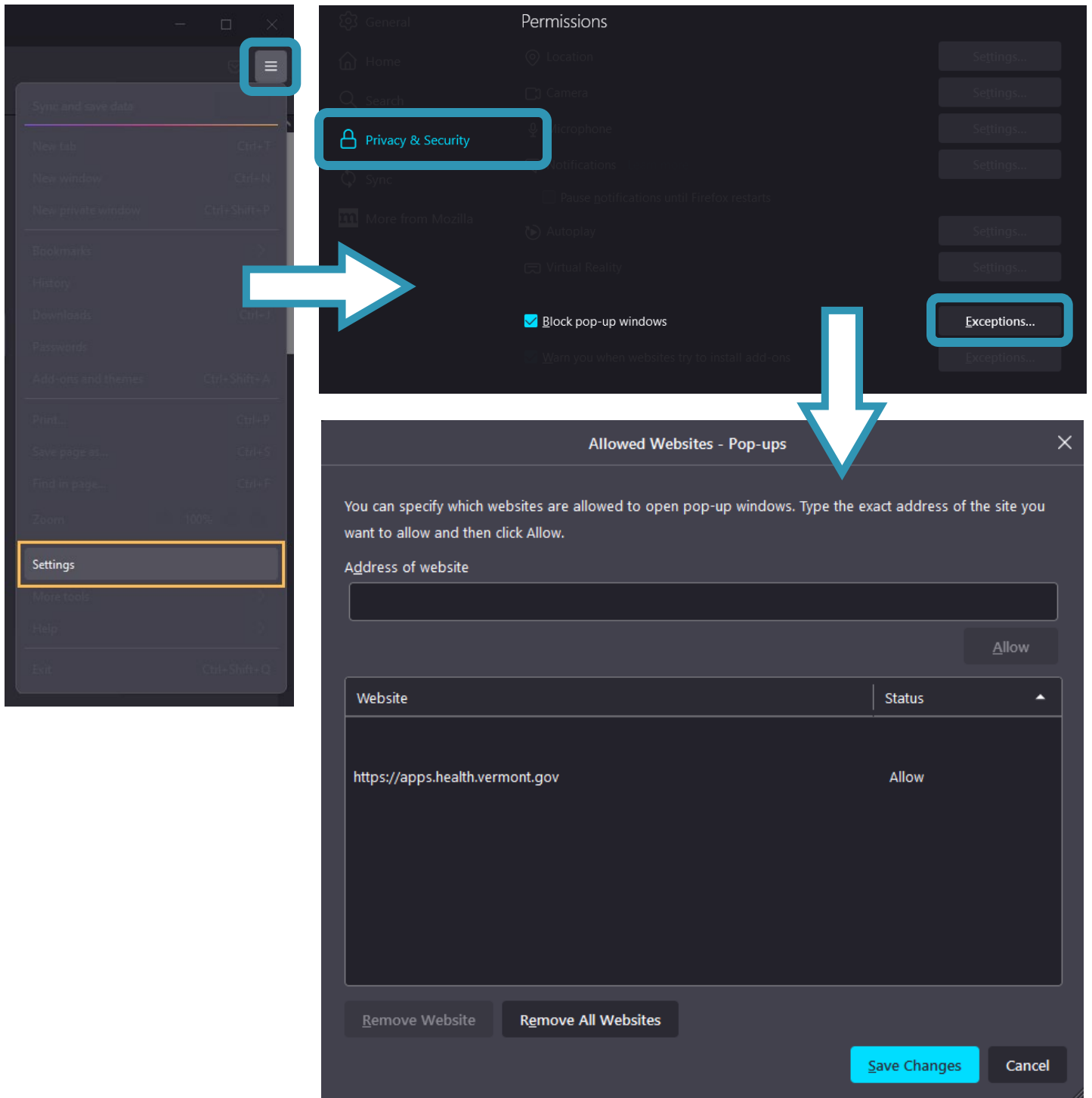
> https://apps.health.vermont.gov/PatientProfile/default.aspx

See below for browser-specific steps to add the url to the whitelist.

Microsoft Edge

Mozilla Firefox

Permissions

Privacy & Security

Block pop-up windows

Exceptions...

Allowed Websites - Pop-ups

You can specify which websites are allowed to open pop-up windows. Type the exact address of the site you want to allow and then click Allow.

Address of website

Allow

Website	Status
https://apps.health.vermont.gov	Allow

Remove Website   Remove All Websites

Save Changes   Cancel

Google Chrome

Privacy and security

Safety check

Privacy and security

Settings

Site settings
Controls what information sites can use and show (location, camera, pop-ups, and more)

Content

Pop-ups and redirects
Don't allow sites to send pop-ups or use redirects

Allowed to send pop-ups and use redirects   Add

https://apps.health.vermont.gov:443