

Vermont Emergency Response Volunteers (**VERV**)

As presented to the Senior Advisory Committee 1/26/09

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The **VERV** Message:
“In an Emergency your Neighbors May Need a
Helping Hand –
How About Yours?”



VERV and VDH

VDH has received federal funds to support an Emergency System for Advance Registration of Volunteer Health Professionals (ESAR-VHP) but has expanded the system to include non-health care volunteers.

State ESAR-VHP programs are intended to serve as the statewide mechanism for tying together the registration and credential information of all potential health volunteers in a State.

VDH is committed to recruiting individuals and partnering with local, regional, and statewide organizations and special emergency response teams that want to join [VERV](#).

VERV Partners

Brattleboro Memorial Hospital

Brattleboro Retreat Healthcare

Central Vermont Medical Center

Citizens Emergency Response Teams - CERT

Copley Hospital

Fletcher Allen Health Care

Gifford Medical Center

Grace Cottage

Medical Reserve Corps SWVT - MRC

Metropolitan Medical Response System of Northern New England – VT Task Force - MMRS

Mount Ascutney Hospital & Health Center

North County Hospital & Health Center

Northeastern Vermont Regional Hospital

Northwestern Medical Center

Porter Medical Center

Rutland Regional Medical Center

VT Behavioral Health Disaster Response Coordination Team

VT Commission on National and Community Service

Vermont Department of Health – 12 District Offices

VERV A Statewide Volunteer Registry



The **VERV** Registry System

The **VERV** Registry System establishes a statewide standardized volunteer registry that includes various volunteer groups for volunteers to join.

Volunteers may join more than one group but each group administrator must approve their membership.

The Registry System is web-based.



Vermont Emergency Response Volunteers In an emergency we may need a hand—how about yours?

Sign In >> Register Instructions >> Select Groups Help

Select one or more of the following volunteer groups to join, then click "Next".
Click the icon of a group and a description of the selected group will display in the lower section of the page.

Which group(s) would you like to join?

- | | | | |
|--|---|--|--|
| <input type="checkbox"/> Central Vermont Medical Center Response Team | <input type="checkbox"/> Community Volunteers | <input type="checkbox"/> Fletcher Allen Health Care | <input type="checkbox"/> Grace Cottage |
| <input type="checkbox"/> Medical Reserve Corps of Southwestern VT | <input type="checkbox"/> Northern NE Metropolitan Medical Response System | <input type="checkbox"/> Northwestern Medical Center | <input type="checkbox"/> Porter Hospital Emergency Response Volunteers |
| <input type="checkbox"/> Southwestern Vermont Medical Center | <input type="checkbox"/> VT BHDRCT | <input type="checkbox"/> Vt Commission on National and Community Service | <input type="checkbox"/> VT Dept of Health Barre District Office |
| <input type="checkbox"/> VT Dept of Health Bennington District Office | <input type="checkbox"/> VT Dept of Health Brattleboro District Office | <input type="checkbox"/> VT Dept of Health Burlington District Office | <input type="checkbox"/> VT Dept of Health Middlebury District Office |
| <input type="checkbox"/> VT Dept of Health Morrisville District Office | <input type="checkbox"/> VT Dept of Health Newport District Office | <input type="checkbox"/> VT Dept of Health Rutland District Office | <input type="checkbox"/> VT Dept of Health Springfield District Office |
| <input type="checkbox"/> VT Dept of Health St. Albans District Office | <input type="checkbox"/> VT Dept of Health St. Johnsbury District Office | <input type="checkbox"/> VT Dept of Health Winochi District Office | <input type="checkbox"/> VT Dept of Health Woodbury District Office |

VERV Registry System (continued)

VERV is designed to support three functions:

- *Registration*
- *Emergency Credentialing*
- *Activation and Deployment*

VERV Registry System (continued)

VERV is Vermont's online system for registering volunteers interested in responding to or assisting with a disaster or other emergency.

VERV collects basic information about a volunteer's skills and areas of expertise in advance of an emergency response.

Applicants can initiate their accounts, complete their profiles and include training and certification information.

VERV Registry System (continued)

VERV establishes a standardized registry that includes readily available, verifiable information regarding the volunteer's identity, licensing, credentialing, accreditation, skills and service group affiliations.

VERV helps to assure a more timely and effective utilization of volunteers in emergency situations.

Robust and flexible query tools – find the right volunteers based on their profiles.

Activation of Volunteers in a Disaster

The **VERV** registration system functions as a notification system using the contact information a volunteer provides in the registry system.

VERV will contact volunteers with updates about the incident and specific information about where and when the volunteer should go to help.



Activation (continued)

The **VERV** registry system mobilizes and alerts volunteers via voice-through-phone technology, as well as text messaging so that volunteers can be activated after hours, or if they can not be reached by e-mail.

The system provides reports of Alerts sent and verifies if it was successful in reaching the volunteer.

Tracking Volunteers

Group administrators can edit a volunteers file to include assignments and length of service.

VERV Group Home Pages

The group home page is managed by the group administrator.

The dedicated group home page supports Active Alerts, News, Announcements, Information and Resources sections.

VERV Pre-Registered Volunteers are READY





Vermont Emergency Response Volunteers In an emergency we may need a hand—*how about yours?*

[Sign Out](#) | [Karen Crampton](#)

Welcome to the Vermont Emergency Response Volunteers VERV Registration System

This site is used to register, notify, and inform individuals who are interested in volunteering in the event of an accidental or intentional emergency, or other public or health care disaster. Your decision to join VERV will strengthen our state's response and continue a long tradition of Vermonters coming together during times of need.

If this is your first visit, click "[Register](#)" below to become a volunteer in one or more VERV groups. For those already registered, click "[Sign In](#)" below. By adding your name to the VERV Registry places you under no obligation to volunteer at the time of an emergency event. Thank you for registering in VERV!

Persons who have access to your information are you, your group administrator, agents of the state and the vendor contracted to maintain this site. The information in VERV will only be used to verify the qualifications of volunteers and to notify them in an event of an emergency by phone or e-mail.



I would like to volunteer to help!

[Register](#)



New Look



IN AN EMERGENCY WE MAY NEED A HAND
HOW ABOUT YOURS?



Questions?

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