Nurse staffing is measured by nursing care hours per patient day (the number of nursing care hours relative to the patient workload). This measure was developed by the American Nurses Association for the National Database of Nursing Quality Indicators.
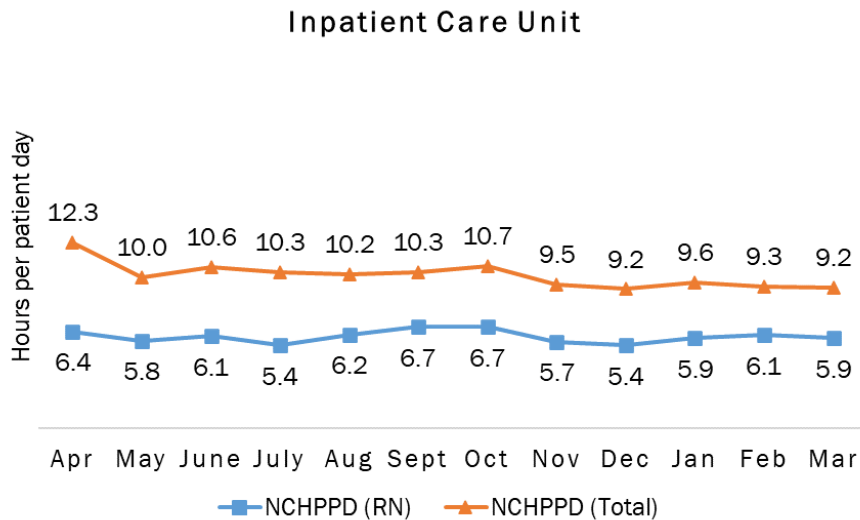
There is no national standard for optimal nurse staffing level. This is due to varying factors like intensity of patient's needs, the number of admissions, discharges and transfers during a shift, level of experience of nursing staff, layout of the unit and availability of resources (ancillary staff, technology etc.).

Inpatient Care Unit

The Inpatient Care Unit has 25 licensed beds and cares for patients of all ages. Types of services provided in this setting include care for medical and surgical patients, telemetry monitoring, end-of-life care, and swing bed patients.

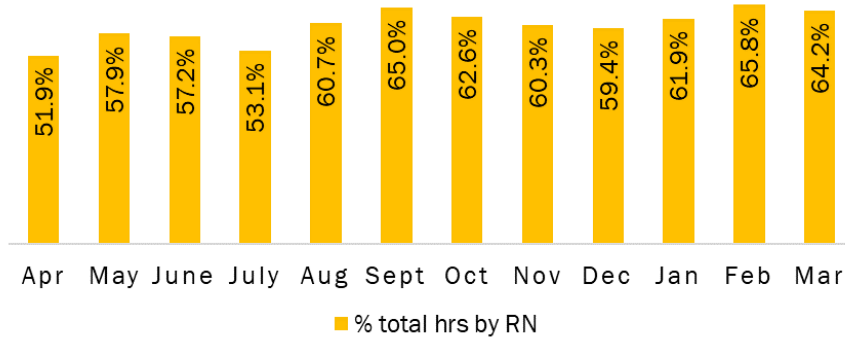### Nursing Care Hours per Patient Day (NCHPPD): April 2023 - March 2024

This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) per month.

Inpatient Care Unit

Month	NCHPPD (RN)	NCHPPD (Total)
Apr	6.4	12.3
May	5.8	10.0
June	6.1	10.6
July	5.4	10.3
Aug	6.2	10.2
Sept	6.7	10.3
Oct	6.7	10.7
Nov	5.7	9.5
Dec	5.4	9.2
Jan	5.9	9.6
Feb	6.1	9.3
Mar	5.9	9.2

Hours per patient day

Percent of Total Nursing Care Hours Provided by RNs: April 2023 – March 2024

This graph shows the percentage of total nursing hours provided by RNs each month. The yearly average for this period is 59.99%.
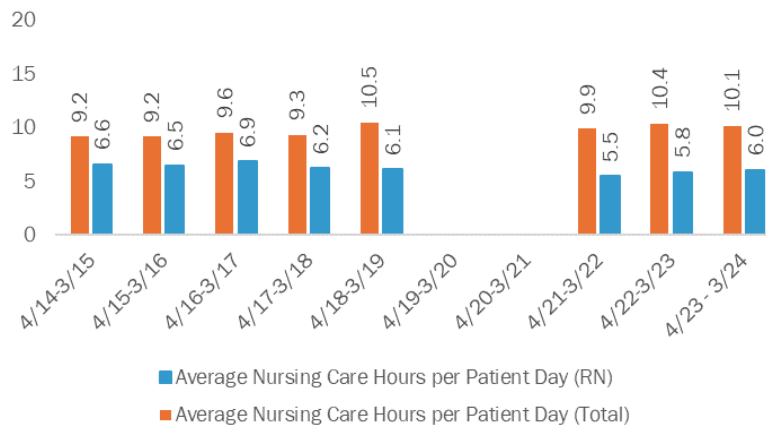
Inpatient Care Unit

Month	% total hrs by RN
Apr	51.9%
May	57.9%
June	57.2%
July	53.1%
Aug	60.7%
Sept	65.0%
Oct	62.6%
Nov	60.3%
Dec	59.4%
Jan	61.9%
Feb	65.8%
Mar	64.2%

■ % total hrs by RN

Yearly Average of RN and Total Nursing Care Hours per Patient Day: 2014 - 2024

The graph below shows trend over time on the average RN and total nursing care hours per patient days.
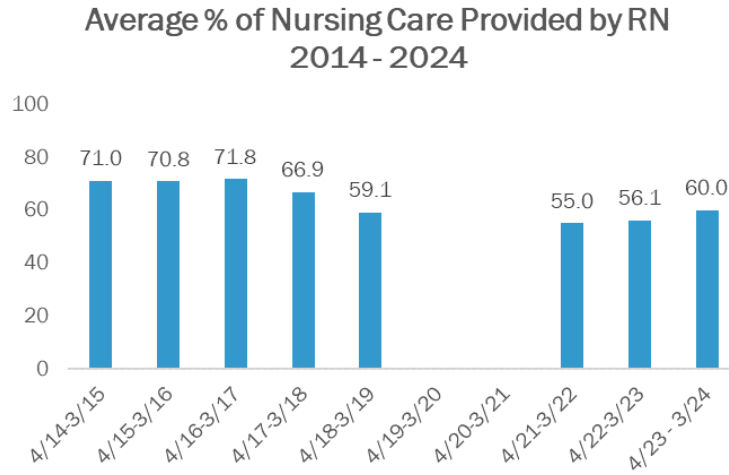
Inpatient Care Unit 2014 - 2024

Period	Average Nursing Care Hours per Patient Day (Total)	Average Nursing Care Hours per Patient Day (RN)
4/14-3/15	9.2	6.6
4/15-3/16	9.2	6.5
4/16-3/17	9.6	6.9
4/17-3/18	9.3	6.2
4/18-3/19	10.5	6.1
4/19-3/20		
4/20-3/21		
4/21-3/22	9.9	5.5
4/22-3/23	10.4	5.8
4/23-3/24	10.1	6.0

■ Average Nursing Care Hours per Patient Day (RN)
■ Average Nursing Care Hours per Patient Day (Total)

Yearly Percent of Total Nursing Care Hours Provided by RNs: 2014 – 2024

The graph below shows the trend over time on the average percentage of nursing care that was provided by RN.

Average % of Nursing Care Provided by RN 2014 - 2024

Period	Value
4/14-3/15	71.0
4/15-3/16	70.8
4/16-3/17	71.8
4/17-3/18	66.9
4/18-3/19	59.1
4/19-3/20	
4/20-3/21	
4/21-3/22	55.0
4/22-3/23	56.1
4/23-3/24	60.0

Nurse staffing is measured by nursing care hours per patient day (the number of nursing care hours relative to the patient workload). This measure was developed by the American Nurses Association for the National Database of Nursing Quality Indicators.
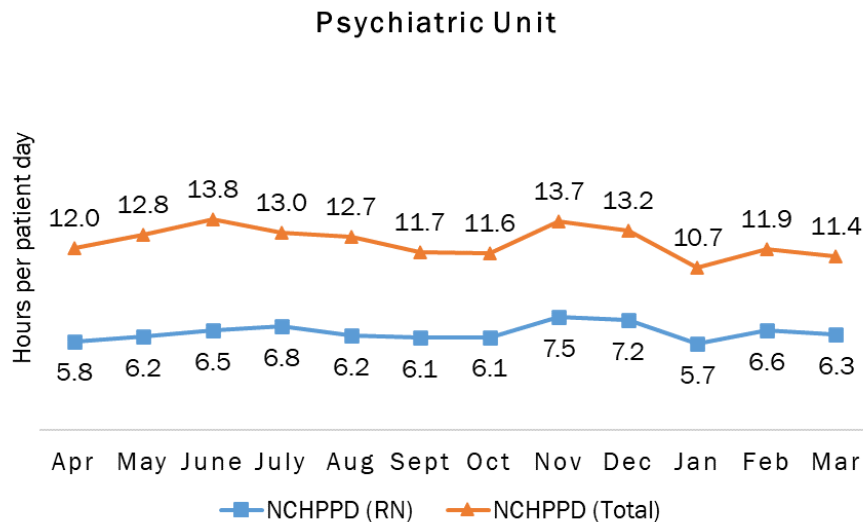
There is no national standard for optimal nurse staffing level. This is due to varying factors like intensity of patient's needs, the number of admissions, discharges and transfers during a shift, level of experience of nursing staff, layout of the unit and availability of resources (ancillary staff, technology etc.).

Psychiatric Unit (Windham Center)

The Psychiatric Unit has 10 licensed beds. Types of services provided in this setting include short-term, secure, inpatient care for individuals with a mental health diagnosis, substance abuse disorder, or both.

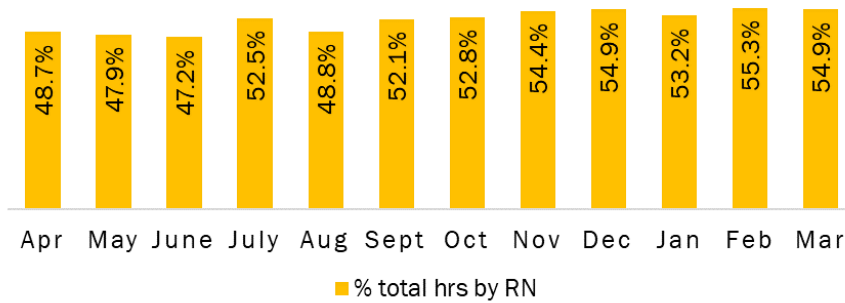### Nursing Care Hours per Patient Day (NCHPPD): April 2023 - March 2024

This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) per month.

Psychiatric Unit

Month	NCHPPD (RN)	NCHPPD (Total)
Apr	5.8	12.0
May	6.2	12.8
June	6.5	13.8
July	6.8	13.0
Aug	6.2	12.7
Sept	6.1	11.7
Oct	6.1	11.6
Nov	7.5	13.7
Dec	7.2	13.2
Jan	5.7	10.7
Feb	6.6	11.9
Mar	6.3	11.4

Y-axis: Hours per patient day

Legend: NCHPPD (RN), NCHPPD (Total)

Percent of Total Nursing Care Hours Provided by RNs: April 2023 – March 2024

This graph shows the percentage of total nursing hours provided by RNs each month. The yearly average for this period is 51.89%.
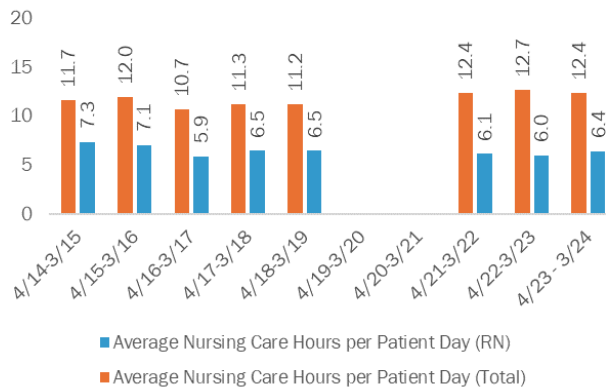
Psychiatric Unit

Month	% total hrs by RN
Apr	48.7%
May	47.9%
June	47.2%
July	52.5%
Aug	48.8%
Sept	52.1%
Oct	52.8%
Nov	54.4%
Dec	54.9%
Jan	53.2%
Feb	55.3%
Mar	54.9%

■ % total hrs by RN

Yearly Average of RN and Total Nursing Care Hours per Patient Day: 2014 - 2024

The graph below shows trend over time on the average RN and total nursing care hours per patient days.

Psychiatric Unit 2014 - 2024

Period	Average Nursing Care Hours per Patient Day (Total)	Average Nursing Care Hours per Patient Day (RN)
4/14-3/15	11.7	7.3
4/15-3/16	12.0	7.1
4/16-3/17	10.7	5.9
4/17-3/18	11.3	6.5
4/18-3/19	11.2	6.5
4/19-3/20		
4/20-3/21		
4/21-3/22	12.4	6.1
4/22-3/23	12.7	6.0
4/23-3/24	12.4	6.4

■ Average Nursing Care Hours per Patient Day (RN)
■ Average Nursing Care Hours per Patient Day (Total)

Yearly Percent of Total Nursing Care Hours Provided by RNs: 2014 – 2024

The graph below shows the trend over time on the average percentage of nursing care that was provided by RN.

Average % of Nursing Care Provided by RN
2014 - 2024

Period	Value
4/14-3/15	63.0
4/15-3/16	59.1
4/16-3/17	55.0
4/17-3/18	57.4
4/18-3/19	57.6
4/19-3/20	
4/20-3/21	
4/21-3/22	49.4
4/22-3/23	47.1
4/23-3/24	51.9