

Some children have medical conditions that makes them unable to control urine and/or bowel movements. The medical term for this is incontinence. Children with incontinence *due to a medical condition* may need to wear diapers or other incontinence supplies.

Incontinence supplies covered may include:

- Disposable incontinence supplies include diapers, briefs (pull-up or pull-on), under pads, underwear liners, guards, or shields.
- Washable/reusable options may also be covered.

Medicaid and Dr. Dynasaur covers:

- Medicaid/Dr. Dynasaur covers *medically necessary* diapers, pull-ups, under pads, and liners for children with incontinence due to a medical condition. Coverage is as follows:
 - Under age three: Up to 150 diapers/products per month after you purchase the first 150 diapers/products.
 - Ages three to five: Up to 300 diapers/products per month.
 - Ages six and older: Up to 300 diapers/products per month. Children using pull-ups must be part of a training program to help them become continent.

How to get diapers/incontinence products for your child

- Your child's doctor can write a prescription for the incontinence supplies and how many you'll need.
- Vermont Medicaid works with ActivStyle, a company under Adapthealth, to provide incontinence products to Medicaid members. [ActivStyle Vermont Medicaid Incontinence Program](#)
 - Your child's doctor can make referrals/orders by:
 - Email: NewOrderCM@ActivStyle.com or fax: 1-888-614-4635
 - Include the prescription, standard written order, and any other needed intake-related documentation
 - [Provider Referral Form](#)
 - Families can facilitate the process by:
 - [Enrolling with ActivStyle online](#) – You will receive a call back within two business days from an ActivStyle representative.
 - Calling ActivStyle at 1-800-506-1148
 - During these calls, ActivStyle will:
 - Help choose the right products for your child and send samples if needed.
 - Check insurance coverage and get the doctor's prescription.
 - Set up a monthly shipping date and confirm the first order.

- Every month, ActivStyle will check in to reorder products and confirm the need for them, as required by Medicaid.
- As your child grows and becomes more active, ActivStyle can help find the best product and size for them.

Further Questions

- [ActivStyle Vermont Medicaid Incontinence Program](#): Customer Service 1-800-506-1148
- Connect with your child's doctor, office care/health coordinator or case manager.
- For provider offices needing support, email Gainwell at vtproviderreps@gainwelltechnologies.com

Additional Resources

- [DVHA Members Incontinence Supplies Web Site](#)
- [Incontinence Supplies Single Vendor Medicaid Policy Summary](#)
- [Clinical coverage criteria for incontinence supplies](#)
- [Coverage limits for incontinence supplies](#)

Want more help? Contact our CSHN Care Consultants via email at AHS.VDHCSHN@vermont.gov or call us at 802-863-7200 and we'll figure it out with you!